



NEWGROVE (AUST) PTY LTD  
ABN: 99 051 523 025  
68 Leather Street  
Breakwater, VIC, 3219  
(03) 5248 7101

## 7 Year Limited Warranty - Laminate Benchtops

Subject to the terms and conditions set out below, Newgrove (Aust) Pty Ltd (ABN 99 051 523 025) (Newgrove) warrants to the original purchaser of the goods (Customer) that Newgrove will either rectify or replace Goods which are defective during the period of 7 years from the date of initial purchase of the Goods by the Customer.

### 1 Warranty

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01. The Goods shall be subject to a limited warranty for a period of 7 years commencing on the date of initial purchase by the Customer (Warranty Period).
02. During the Warranty Period, the Customer may notify Newgrove in writing of defects in the Goods. Notice shall be provided within 30 days of the Customer becoming aware of the defect. On receipt of valid notice, Newgrove may (in its discretion) either rectify or replace the defective Goods (or the defective part of the Goods) within a reasonable time. The Customer shall bear all costs of removal and reinstallation of the defective Goods.
03. For the purpose of this limited warranty, the Customer acknowledges and agrees that a defect means the Goods do not comply with the relevant specification of the Goods published on Newgrove's website or as otherwise available from the manufacturer at the date of initial purchase.
04. The Customer agrees that this limited warranty covers use of the Goods in recommended applications in residential or commercial use in Australia only.
05. The Customer agrees that if an exact replacement of the Goods is not reasonably available, Newgrove may provide a reasonable replacement.
06. The Customer must provide supporting documentation as reasonably requested by Newgrove at the time of notification of the defect, including:
  - a. invoice number;
  - b. date of purchase;
  - c. name of initial purchaser; and
  - d. proof of purchase.
07. To the extent permitted by law, all terms, warranties and conditions are excluded. The Australian Consumer Law (and other legislation) may imply certain conditions and warranties that cannot be excluded or modified. This limited warranty does not exclude or modify any of those conditions or warranties if to do so would contravene that law or make any part of this limited warranty void.
08. This limited warranty is not transferrable or able to be assigned.



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## 2 What is not covered by this warranty

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This limited warranty **DOES NOT COVER:**

- a) defects caused by failure to comply with the Care Guidelines;
- b) defects caused by failure to store the Goods in a proper manner after delivery;
- c) defects caused by installation, repair or alteration of the Goods carried out by third parties;
- d) fading, discolouration or damage due to light;
- e) fair wear and tear;
- f) insignificant defects which do not prevent normal use of the Goods.

Customer Name: \_\_\_\_\_

Customer Address: \_\_\_\_\_

Date of Purchase: \_\_\_\_\_ Signed: \_\_\_\_\_